Student Orientation Quality Assurance

January 2023 Intake





Quality Assurance Processes

- Cavendish University Zambia is committed to deliver quality education to its students. As Cavendish University Zambia we conduct quality audits to ensure that we are up to speed in offering you quality education. These audits help the University to realize it's Mission and Vision statements which are 'To transform and inspire students to reach their full potential in employment, entrepreneurship, and ethical leadership' and a centre of excellence, innovation and transformation', respectively.
- Because of the University's commitment to deliver quality education, the University has established the Quality Assurance Department to monitor the learning processes and ensure that they meet the international standards and that the University is in compliance with the regulators.
- Quality Assurance starts with monitoring the inputs (Students and human resource), processes (learning processes & Mgt.) and ensure that quality output is produced (graduates).
- Quality Assurance can be a driver for institutions to achieve excellence in higher education.



Quality Assurance Processes

INTERNAL QUALITY CONTROL

MONTHLY

-Self-Monitoring Checklist Report

BI-ANNUALY

-End of Term Course Delivery Surveys

ANNUAL

- -Student Satisfaction Surveys
- -Performance Appraisals
- -Institutional Audits
- -Module Reviews

EXTERNAL QUALITY CONTROL

BI-ANNUALY

-External Examiners

ANNUAL

*Regulators

- -Higher Education Authority (HEA)
- -Technical Education and Vocational Entrepreneurship
- -Training Authority (TEVETA)
- -Health Professional Council of Zambia
- Zambia Qualifications Authority (ZQA)

*Professional Bodies

(ZIPS, ACDE, EAZ, ZACCI, ZALICO, ODLAZ, ACCA etc.)

ACADEMICS ADMINISTRATIVE SUPPORT FACILITIES





INPUTS Human and Material Resources





OUTPUTS/OUTCOMES

Quality of Results and Effects of the Results

NDICATORS OF QUALITY

Thank You

